Event Information about RAA's 45th Annual Convention – FAQ

Amidst the ongoing pandemic, our team is fielding questions about our intent to hold an in-person event this year. While every effort is being made to hold an in-person event when it is safe, our team has created a list of FAQs that may answer attendee, exhibitor and sponsor questions as they come up.

Question: Has RAA decided whether it will hold a 2021 convention in person?

Answer: RAA is closely monitoring travel guidance, CDC guidance, and industry travel trends to guide decisions on an in-person event. Every step is being taken to bring you a safe and productive event. In the event that RAA does not hold an in person event, staff will work to bring exhibitors a satisfactory alternative and is committed to ensuring participant satisfaction.

Ouestion: What if RAA must cancel the 2021 convention?

Answer: In the event the convention cannot be held in person, RAA is committed to holding a virtual alternative and restoring an in person event as soon as possible. RAA will provide options to exhibitors to meet their individual needs, including a compelling alternative.

Question: Is RAA currently selling exhibit space?

Answer: The 2021 convention is currently sold out, but those exhibitors wishing to get on a waiting list or to exhibit in future years may email Diana Lundie at diana@thelundiegroup.com

Q Will RAA provide exhibitors who no longer wish to exhibit with refunds?

Answer: Exhibitors are entitled to refunds according to the terms and conditions outlined in the exhibitor contracts, but encourages all exhibitors to stick with the industry – your participation is a crucial source of support to the Association and directly supports the advocacy work keeping regional airlines healthy. For more information please see the <u>RAA Exhibitor Rules and Regulations</u> or look over your

personal contract. For a copy of your contract, please email diana@thelundiegroup.com.

Question: If RAA must move the event to virtual, will a purchasing forum be held? *Answer: Yes, RAA has investigated options for a virtual purchasing forum.*